

# ***Welcome New Commercial Customer***



DEAR VALUED CUSTOMER:

By following our "Service Rules", "Things you should know", and "Holiday Schedule" you will help us to provide you the best waste collection possible.

## **"SERVICE RULES FOR COMMERCIAL CUSTOMERS"**

- **CONTAINERS** are dumped between 5:00 am and 5:00 pm on your scheduled pick-up day. No Time is guaranteed, only your day. Containers are **not to be relocated** on sites without permission from Evergreen Disposal.
- **PLEASE** keep your container safe from damage. You are responsible for it and will be charged a replacement fee.
- **FOR** the most efficient service and no extra charge fees, make sure your container is level and doesn't exceed the capacity of the container and no extras trash outside container. **PLEASE** sack all refuse.
- **PLEASE** break down all Cardboard whether it is going into a Cardboard Recycling Bin or a regular Garbage Container in order for your container to empty completely.
- **PLEASE** do not put **Hazardous Material** in your container.  
**\*Hazardous Material Includes and Is Not Limited To The Following:**  
Gas, Oil, Paint, Tires, Batteries, Pesticides, Fluorescent Tubes, NI-CAD Batteries & Asbestos.
- **PLEASE** keep your road plowed and sanded when icy, and passable. We leave it to the driver to determine if Service can be performed safely. Safety is Paramount in all we do.  
**WINTER NOTE:** Please keep all trash containers out of streets & roads to allow City/County plows to properly remove snow.
- **PLEASE** make sure your container is **not blocked and gates are unlocked** on your scheduled pick-up day. This will help ensure that we can dump your container.
- **WHEN CANCELLING SERVICE – ALL REQUESTS MUST GO THROUGH OUR OFFICE.** Your container removal will be scheduled on your next service day due to debris being in the container. You will be held responsible for payment until we receive your request for termination and Evergreen Disposal has collected your container. **PLEASE** notify us if you move.

## **"THINGS YOU SHOULD KNOW"**

- **AVOID** late fees by making timely payments. We accept VISA, MASTER CARD & AMERICAN EXPRESS.
- **PLEASE** be aware that even at very slow speeds our garbage trucks may create dust. There is no avoiding a certain amount because of cooling fans that are running on the truck.
- **PLEASE** KEEP YOUR ACCOUNT CURRENT. If you do not keep your account current, you will be assessed a finance charge. If your account goes 45 days past due the account will be suspended for non-payment & the customer is responsible for garbage service fees until the container can be pulled. If your account goes 60 days past due you may be assessed a reconnect & delivery fee to start the service again. You can make payments on our website at [www.wcicustomer.com](http://www.wcicustomer.com).
- **DO NOT** put ashes in your container. THIS MAY CAUSE A FIRE.
- **VALLEY RECYCLING** – 406-257-4302 or visit [www.valleyrecycling.com](http://www.valleyrecycling.com)
- **RECYCLING/GREEN BOX SITES IN THE VALLEY:**

ALBERTSONS - KALISPELL  
BIGFORK GREEN BOX SITE  
CRESTON GREEN BOX SITE  
SOMERS GREEN BOX SITE

KALISPELL MEDICAL EQUIPMENT  
COLUMBIA FALLS GREEN BOX SITE  
LAKESIDE GREEN BOX SITE  
VALLEY RECYCLING

## **HOLIDAY SCHEDULE**

Evergreen Disposal will be closed and not providing garbage or recycling services for the following holidays:

**NEW YEARS DAY  
MEMORIAL DAY  
FOURTH OF JULY  
LABOR DAY  
THANKSGIVING DAY  
CHRISTMAS DAY**

If your service falls on one of these holidays or after the holiday within that week your service will be delayed by one day. If you have any questions about the holiday schedule please call our office.

**406-257-1739**

[www.evergreengarbage.com](http://www.evergreengarbage.com)

Office Hours 8am-4pm

Monday - Friday