

Welcome New Industrial Customer



DEAR VALUED CUSTOMER:

By following our "Service Rules", "Things you should know", and "Holiday Schedule" you will help us to provide you the best waste collection possible.

"SERVICE RULES FOR ROLL-OFF CUSTOMERS"

- **ROLL-OFF BOXES** are dumped between 6:00 am and 5:00 pm. No Time is guaranteed. Boxes are **not to be relocated** without permission from Evergreen Disposal.
- **NOTE:** The Evergreen Disposal **Office Staff** will schedule all Container Hauls. Special times or weekend service must be arranged in advance, and will be charged at a higher rate. Drivers are not authorized to take service requests from customers.
- **PLEASE** keep your Box safe from damage. Boxes damaged by the Customer will be charged to the Customer.
- **FOR** the most efficient service and no extra charge fees, make sure your Box is **LEVEL**. The Box will not be hauled if there is debris sticking up beyond the Box. This is very important because the Driver must tarp the load. In order to tarp the load, it must be **LEVEL**.
- **PLEASE REMEMBER** you are responsible to call & notify the office at least **"72"** hours in advance when you are ready to have a box dumped, or when you are finished with the box. We will not dump or pull a box until we are notified.
- **WHEN CANCELLING SERVICE – PLEASE CALL OUR OFFICE.** Your box removal will be scheduled on your next service day due to debris being in the Box. You will be held responsible for payment until we receive your request for termination and Evergreen Disposal has collected your box. **PLEASE** notify us if you move.
- **PLEASE** do not put more than **"4"** yards of Concrete or Dirt in your Box. We won't be able to haul the Box if you overfill because the Box will be too heavy.
- **PLEASE** do not put **Hazardous Material** in your Box.
- **PLEASE** keep your road plowed and sanded when icy, and passable. We leave it to the driver to determine if Service can be performed safely. Safety is Paramount in all we do.
- **PLEASE** make sure your Box **is not blocked and gates are unlocked** on your scheduled pick-up day. If we cannot get to the box on your pickup day, you will be charged a Roll Off Box Check Fee.
- **PLEASE** Shut & Lock doors before your Box is picked up.

"THINGS YOU SHOULD KNOW"

- **AVOID** late fees by making timely payments. We accept VISA, MASTER CARD & AMERICAN EXPRESS.
- **PLEASE** be aware that even at very slow speeds our garbage trucks may create dust. There is no avoiding a certain amount because of cooling fans that are running on the truck.
- **PLEASE KEEP YOUR ACCOUNT CURRENT.** If you do not keep your account current, you will be assessed a finance charge. If your account goes 45 days past due the account will be suspended for non-payment and the customer is responsible for garbage service fees until the container is pulled. If your account goes 60 days past due you may be assessed a reconnect & delivery fee to start service again. You can make payments on our website at www.wcicustomer.com
- **DO NOT** put ashes in your container. THIS MAY CAUSE A FIRE.
- **DO NOT** put hazardous materials in your container.
HAZARDOUS MATERIALS include: Gas, Oil, Paint, Car Tires, Fluorescent Tubes, NI-CAD batteries, and Asbestos. Please contact Flathead County Landfill at 406-758-5910 for proper disposal of these materials.
- **VALLEY RECYCLING** – 406-257-4302 or visit www.valleyrecycling.com
- **RECYCLING/GREEN BOX SITES IN THE VALLEY:**
 - ALBERTSONS - KALISPELL KALISPELL MEDICAL EQUIPMENT
 - BIGFORK GREEN BOX SITE COLUMBIA FALLS GREEN BOX SITE
 - CRESTON GREEN BOX SITE LAKESIDE GREEN BOX SITE
 - SOMERS GREEN BOX SITE VALLEY RECYCLING

HOLIDAY SCHEDULE

Evergreen Disposal will be closed and not providing garbage or recycling services for the following holidays:

**NEW YEARS DAY
MEMORIAL DAY
FOURTH OF JULY
LABOR DAY
THANKSGIVING DAY
CHRISTMAS DAY**

If your service falls on one of these holidays or after the holiday within that week your service will be delayed by one day. If you have any questions about the holiday schedule please call our office.

406-257-1739

www.evergreengarbage.com

Office Hours 8am-4pm

Monday - Friday